Focus Area 4

Improving access to services through better systems and practices

Complete	Ongoing	In Progress	Outstanding
4.1.3 Complete the Australian Network on Disability's Access and Inclusion Comprehensive Assessment Index and submit for benchmarking 4.1.4 Implement relevant recommendation from the Benchmarking Report (of the Access and Inclusion Index Comprehensive Self Assessment) from the Australian Network on Disability 4.2.1 Develop accessible guidelines for communication and marketing 4.2.2 Continue to ensure that all new and revised Council polices, procedures, frameworks and other documents promote accessible and inclusive practices and are easy to read 4.4.1 Produce and promote an annual report on the achievements against the plan for the previous 12 months. A copy is to be provided to the NSW Minister for Disability 4.4.2 Conduct a formal review of the plan by 1 July 2025. A copy is to be provided to the NSW Minister for Disability	4.1.1 Create an environment where a fully accessible and inclusive City is embraced 4.1.2 Continue to engage with people with disability in Council decision-making processes including through the Disability Access and Inclusion Advisory Committee	4.4.3 Prepare the next plan for implementation by 1 July 2026	4.1.5 Identify and provide training needs of staff to enhance understanding of access and inclusion

